



## We're Enhancing Your Login Experience and Security

As part of our ongoing commitment to protecting your data and improving your experience, we're upgrading our client authentication platform. Beginning **March 20, 2026**, all users will be required to **reset their password and enroll in Multi-Factor Authentication (MFA)**.

This upgrade introduces a new, unified login experience across all our client platforms — including **The Client Web Portal, ClientScope and the Fund Central Investor Portal**— powered by **Auth0's Universal Login**.

### Why We're Making This Change

This upgrade significantly strengthens the security of your account and improves overall usability:

- **Stronger Protection**  
MFA makes it much harder for unauthorized users to gain access — even if your password is compromised.
- **Future-Ready Platform**  
Our new login system is more flexible, secure, and easier to maintain as our platform evolves.

### What You'll Need to Do

Starting March 20, the first time you log in, you'll be prompted to:

1. **Reset your password**  
(your existing password will no longer work after the cutover)
2. **Enroll in MFA**  
You'll choose one of the following verification methods:
  - Authenticator app (e.g., Google Authenticator or Auth0's own app)
  - One-time code via email
  - One-time link via email

**Note:** MFA enrollment is mandatory for all users.

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If you have any questions, contact us at [client.services@gcmlp.com](mailto:client.services@gcmlp.com).

Thank you for your continued partnership.